

TABLE OF CONTENTS

<i>Acknowledgements</i>	v
Chapter 1	1
<i>Introduction</i>	
Chapter 2	5
<i>Integrity Systems and Officers</i>	
A. Introduction	
B. Codes of Conduct	
C. Creating an Ethics System	
D. Conclusion	
Chapter 3	35
<i>Lobbyist Registration, Conduct System, and Registrar</i>	
A. Introduction	
B. Registering Lobbyist Activity	
C. Regulating Lobbyist Conduct	
D. Creating a System for Registration and Monitoring	
E. Conclusion	
Chapter 4	57
<i>Administrative Justice and the Local Ombudsman</i>	
A. Introduction	
B. Forms of Ombudsman	
C. Administrative Justice Codes and Fairness Checklists	
D. Creating an Ombudsman System	
E. Officers and Mechanisms	
F. Conclusion	
Chapter 5	83
<i>Conclusion</i>	
Appendices	87
A. Code of Conduct	
B. Complaint Systems	
C. Lobbyist Registration	
D. Code of Conduct for Lobbyists	
E. Administrative Justice Codes and Fairness Checklists	
F. Ombudsman Systems	

